



**Patrician
Management**

December 12, 2012

RE: PPV Housing Resident Energy Conservation Program

Dear Resident:

By now you should have received a letter from your Installation Commanding Officer describing a new electrical billing and awareness program in PPV housing. This letter gives additional information on the program.

The Office of the Secretary of Defense has a policy promoting energy conservation and utility billing for privatized housing in all military services. Pursuant to that policy Patrician Management and the Department of Navy (DoN) have an interest and responsibility in conserving natural resources and have designed the Resident Energy Conservation Program (RECP) to encourage residents to conserve and use utilities wisely and become more responsible for their energy usage and consumption. Patrician Management and the DoN are also taking steps to conserve energy in our daily operations. Through the RECP we hope to cut down on energy usage, which is better for the environment and for the privatized housing because we will save money, and that benefits you. Any dollars saved through conservation will mean more money that may be used to improve existing homes and community facilities -- so the savings will stay local, and the benefits are widespread as conservation decreases national dependence on foreign oil and conforms to our national policies.

We are engaging a third party utility billing company, to conduct the RECP. Soon you'll be receiving correspondence from them. Here's how it will work. The program begins with a "mock billing" period, which will occur for three (3) months. During this period, we will be providing you with a "mock bill" or "monthly utility consumption report." The purpose of this period is to enable you to understand how much energy you're using, to learn how you can conserve, to learn how the program will work when we begin actual live billing, and to work with us should you have any questions or concerns before the actual live billing program starts. Please review your reports during this period and contact us should you have any questions. The live billing period is scheduled to begin July 1, 2013.

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Each month a baseline for utilities will be established based on homes of similar or same plan types and size. The baseline will be used to set a utility allowance, and your monthly utility consumption report will show how your usage compares to that allowance. The report will also show whether you'd fall within the utility allowance band, be eligible for a rebate, or owe some amount if live billing were already in place.

Following the mock billing period we will transition to actual billing and residents will become responsible for charges on the monthly utility consumption report. Once actual billing begins, you will earn a rebate, owe nothing if your usage falls within the utility allowance band, or have a payment due.

We thank you in advance for your cooperation and participation in this important program. To help you learn how to conserve, we will provide you with educational energy conservation tips, and host "Energy Workshops".

Please know that the benefits of living with Patrician Management have not changed and you will still receive the same great service and benefits that you deserve. We understand that you may have questions and we have provided a brief Q&A on the following pages. If you should have further questions or concerns, please call us at 866-677-0531.

Additional information will be available to you in the coming weeks including information on our website at www.patricianmilitary.com, Energy Workshops, and additional direct mail and email notifications.

Sincerely,

PATRICIAN MANAGEMENT

Veronica M. Billiot, CHCSR, CDPM, CPM®
Property Manager

cc: File

Enclosure: Frequently Asked Questions